

## UPDATE ON THE PHASE 3 ELECTIVE CARE RESTORATION PROGRAMME IN DEVON

Recommendation that the Health & Adult Care Scrutiny Committee note this report.

~~~~~

### 1. INTRODUCTION

1.1. This paper will provide an update on the NHS Devon CCG programme for Elective Care Restoration, as part of the Devon Phase 3 Restoration Plans.

### 2. PHASE 3 RESTORATION OF ELECTIVE

2.1. The national Phase 3 guidance (*Third Phase of NHS Response to COVID19*, dated 31 July 2020) set out an expectation that systems would restore elective activity to:

- 90% of 19/20 levels by October for elective inpatient, day case and outpatient procedures
- 100% of 19/20 levels of MRI, CT and endoscopy procedures (by October)
- 100% of last year's levels for new and follow-up outpatients

2.2. The Elective Care Cell has been broken into 4 workstreams to support the delivery of the Phase 3 and Adapt & Adopt:

1. Management of GP referral processes
2. Pathway development and GP and patient communication
  - <https://northeast.devonformularyguidance.nhs.uk/>
  - <https://myhealth-devon.nhs.uk/>
3. Outpatients
4. Surgical Restoration

2.3. This programme focusses on the following priorities and this is incorporated into the Elective Care Cell's workstreams for delivery:

- Theatres - Prepare regional core principles based on national Infection Prevention Control (IPC) guidelines to support systems with practical implementation of relevant measures, including lessening PPE & Cleaning requirements and enabling local decision making to downgrade PPE according to risk.
- CT MRI - Prepare regional core principles based on national IPC guidelines to support systems with practical implementation of relevant measures.
- Endoscopy - Prepare regional core principles based on national IPC guidelines to support systems with practical implementation of relevant measures, including settling time on COVID negative AGP.

- Outpatient - Prepare regional core principles based on national IPC guidelines to support systems with practical implementation of relevant measures. For outpatient transformation, adapt and adopt work complements and helps with rapid implementation of the existing National Outpatient Transformation Programme.
3. There are targets to be delivered against each of these priorities and the CCG is required to report weekly to NHSEI against all of these targets.

#### 4. CURRENT PERFORMANCE

| December 2020 Recovery Rates |                            |        | CCG      |         | STP      |         | TSDFT    |        | RDEFT    |        | NDHT     |        | UHP      |        |
|------------------------------|----------------------------|--------|----------|---------|----------|---------|----------|--------|----------|--------|----------|--------|----------|--------|
| DEMAND                       | TOTAL REFERRALS            | Plan   | previous | latest  | previous | latest  | previous | latest | previous | latest | previous | latest | previous | latest |
|                              |                            | Actual | 85.2%    | 83.0%   | 93%      | 90%     | 100.0%   | 95.2%  | 89.4%    | 87.9%  | 89.0%    | 92.2%  | 91.1%    | 88.4%  |
|                              |                            | 93.3%  | 102.0%   | 87%     | 94%      | 91.7%   | 94.9%    | 70.5%  | 76.6%    | 100.1% | 94.4%    | 92.9%  | 107.9%   |        |
| OUTPATIENTS                  | OP NEW (F2F and non f2f)   | Plan   | 84.4%    | 85.7%   | 84%      | 85.2%   | 93.4%    | 90.9%  | 76.6%    | 81.2%  | 94.2%    | 102.8% | 83.2%    | 80.6%  |
|                              |                            | Actual | 91.6%    | 111.5%  | 89%      | 106.9%  | 96.8%    | 120.9% | 76.6%    | 67.3%  | 90.2%    | 76.9%  | 99.4%    | 138.7% |
|                              | OP NEW (non f2f)           | Plan   | 29.3%    | 29.5%   | 29%      | 29.5%   | 25.0%    | 25.0%  | 25.0%    | 25.0%  | 48.7%    | 48.7%  | 29.0%    | 29.0%  |
|                              |                            | Actual | 19.9%    | 15.6%   | 21%      | 17.0%   | 18.7%    | 14.5%  | 16.7%    | 16.7%  |          |        | 30.1%    | 21.6%  |
|                              | OP FU (F2F and non f2f)    | Plan   | 89.4%    | 90.8%   | 91%      | 90.8%   | 85.1%    | 83.9%  | 79.4%    | 83.9%  | 102.3%   | 115.7% | 97.3%    | 93.7%  |
|                              |                            | Actual | 99.3%    | 99.1%   | 98%      | 98.0%   | 96.1%    | 104.7% | 74.6%    | 73.1%  | 91.0%    | 82.7%  | 109.8%   | 109.8% |
| OP FU ( non f2f)             | Plan                       | 41.5%  | 44.2%    | 42%     | 44.1%    | 30.0%   | 35.0%    | 40.4%  | 43.6%    | 63.8%  | 63.8%    | 43.7%  | 44.6%    |        |
|                              | Actual                     | 28.5%  | 26.7%    | 31%     | 29.0%    | 24.3%   | 20.7%    | 33.2%  | 39.5%    |        |          | 38.2%  | 35.2%    |        |
| ELECTIVE                     | DAYCASE                    | Plan   | 73.8%    | 74.7%   | 78%      | 78%     | 77.6%    | 84.8%  | 75.8%    | 76.4%  | 72.1%    | 72.3%  | 82.5%    | 77.0%  |
|                              |                            | Actual | 115.9%   | 126.4%  | 108%     | 116%    | 99.0%    | 97.1%  | 122.1%   | 136.9% | 111.5%   | 116.0% | 102.1%   | 113.7% |
|                              | ELECTIVE INPATIENT         | Plan   | 66.1%    | 69.5%   | 73%      | 75%     | 79.4%    | 78.0%  | 73.8%    | 80.9%  | 83.7%    | 85.9%  | 67.8%    | 63.6%  |
|                              |                            | Actual | 98.2%    | 106.1%  | 81%      | 91%     | 73.4%    | 106.7% | 75.6%    | 63.5%  | 88.8%    | 101.7% | 87.8%    | 112.4% |
|                              | TOTAL INCOMPLETE           | Plan   | 120,766  | 124,370 | 122,578  | 128,057 | 29,657   | 30,686 | 39,077   | 40,794 | 17,944   | 18,984 | 35,900   | 37,593 |
|                              | RIT PATHWAYS               | Actual | 103,970  | 109,714 | 120,683  | 122,582 | 28,030   | 27,317 | 48,005   | 49,195 | 13,354   | 14,476 | 31,294   | 31,594 |
| RIT 52 WEEK WAITS            | Plan                       | 6,702  | 7,261    | 8,336   | 10,139   | 1,821   | 2,125    | 1,767  | 1,816    | 2,858  | 4,098    | 1,890  | 2,100    |        |
|                              | Actual                     | 6,992  | 8,227    | 8,626   | 9,263    | 1,435   | 1,509    | 4,237  | 4,516    | 1,358  | 1,499    | 1,596  | 1,739    |        |
| DIAGNOSTIC TESTS             | MAGNETIC RESONANCE IMAGING | Plan   | 79.4%    | 83.3%   | 97%      | 99%     | 81.8%    | 94.5%  | 100.8%   | 110.4% | 90.8%    | 62.8%  | 104.4%   | 101.5% |
|                              |                            | Actual | 100.2%   | 102.9%  | 88%      | 86%     | 99.1%    | 72.7%  | 64.6%    | 76.0%  | 95.3%    | 99.0%  | 98.6%    | 97.5%  |
|                              | COMPUTED TOMOGRAPHY        | Plan   | 78.4%    | 77.2%   | 83%      | 92%     | 85.7%    | 99.1%  | 107.1%   | 109.1% | 74.6%    | 62.2%  | 66.3%    | 84.1%  |
|                              |                            | Actual | 117.7%   | 103.9%  | 114%     | 107%    | 101.4%   | 87.4%  | 78.0%    | 87.7%  | 131.8%   | 153.8% | 161.1%   | 129.0% |
|                              | NON-OBSTETRIC ULTRASOUND   | Plan   | 58.3%    | 58.4%   | 73%      | 79%     | 81.9%    | 99.0%  | 73.3%    | 78.4%  | 76.3%    | 62.8%  | 69.0%    | 78.6%  |
|                              |                            | Actual | 136.6%   | 127.3%  | 109%     | 98%     | 104.7%   | 71.5%  | 102.7%   | 105.4% | 78.6%    | 109.9% | 128.3%   | 102.8% |
| TOTAL SCOPES                 | Plan                       | 72.0%  | 73.0%    | 87%     | 99%      | 95.2%   | 110.0%   | 85.1%  | 99.0%    | 90.6%  | 101.0%   | 80.1%  | 87.7%    |        |
| Actual                       | 90.4%                      | 73.0%  | 77%      | 73%     | 52.5%    | 55.7%   | 70.7%    | 66.0%  | 93.2%    | 69.9%  | 110.1%   | 102.0% |          |        |

**Please note: Diagnostics and Outpatients activity is taken from weekly reporting. Planned levels are shown as % of last year's volumes. Both plan and actual activity are shown as the % of last year's volumes. Green indicates activity better than plan and red below plan.**

4.1. The activity above is for the time period December 2020. Over December and into January as a direct consequence of Covid, performance has significantly reduced as the NHS focused on treating COVID patients and keeping patients safe during the second COVID wave. The requirement to significantly increase the number of Intensive care beds and general covid beds required a significant movement of workforce from delivering elective care into COVID capacity resulting in a reduction in elective care delivered.

4.2. Referrals have risen during December 20 into all trusts apart from North Devon where they fell slightly from the previous month. Referrals into University Hospitals Plymouth are now greater than the previous year a strong indicator than primary care is continuing to recover from the impacts of COVID.

- 4.3. Delivering increasing levels of elective activity in a day case environment is key to elective recovery and day case rates remain above plan in all Devon acute trusts as are elective inpatient volumes in all trusts apart from the Royal Devon and Exeter Foundation Trust.
- 4.4. All Trusts in December were below planned non-face to face new and follow-up activity however overall outpatient follow-ups are above trajectory. In 2021 the work to increase appropriate levels of non -face to face activity will be a priority for the system wide clinically led STP group focusing on out-patients.
- 4.5. 52 Week waits at STP level are slightly over plan however below plan for all provider accept RDEFT however this will be adversely impacted further on by the surge on COVID in January. These patient waits represent a negative experience for patients and as the Devon NHS moves from restoration of services to recovery both recurrent and non-recurrent plans to address these backlogs will need to be put in place.
- 4.6. Similarly total incomplete pathway volumes remain below trajectory at all Devon providers except RDEFT.
- 4.7. In parallel to elective care diagnostic provision has been impacted on by the requirement for trust staff to support the second covid surge and MRI and CT are underperforming at TSDFT and RDEFT.

Name: John Finn  
NHS Devon Clinical Commissioning Group  
Acting Director in Hospital Commissioning

**Electoral Divisions:** All Division.

**Contact for Enquiries:** [DCCG.CorporateServices@nhs.net](mailto:DCCG.CorporateServices@nhs.net)

**Local Government Act 1972: List of Background Papers**

| <b>Background Paper</b> | <b>Date</b> | <b>File Reference N/A</b> |
|-------------------------|-------------|---------------------------|
|-------------------------|-------------|---------------------------|